

# Ice Cream Server / Team Member

## Aerostat Creamery – Murrieta, CA

Aerostat Creamery is looking for friendly, reliable, hard-working team members to join our ice cream shop. We are a small, locally owned business that makes and serves our own ice cream, shakes, floats, sundaes, pints, and other specialty treats.

This is a customer-facing position, so we are looking for people who are dependable, positive, able to work quickly during busy times, and willing to help wherever needed.

## Job Duties

Team members are responsible for providing excellent customer service while helping keep the shop clean, organized, and running smoothly.

Duties include:

- Greeting customers and helping them choose flavors and menu items
- Scooping ice cream and making cones, cups, sundaes, shakes, floats, and other desserts
- Taking orders and using the register/POS system
- Restocking supplies, toppings, cones, cups, napkins, and other items
- Keeping the lobby, counters, work areas, equipment, and restrooms clean
- Washing dishes and following food safety procedures
- Helping maintain product quality and presentation
- Working as part of a team during busy rushes
- Completing opening, closing, and cleaning tasks
- Assisting with pints, freezer stocking, and basic shop organization
- Possibly helping with special events, catering, or mobile ice cream truck events if interested

## What We Are Looking For

We are looking for applicants who are:

- Reliable and on time
- Friendly and comfortable talking to customers
- Able to stay calm and polite during busy rushes
- Willing to clean and stay productive during slower times
- Honest, responsible, and coachable

- Able to follow instructions and food safety procedures
- Able to work well with a small team
- Available for evenings, weekends, school breaks, and holidays as needed

Previous food service or customer service experience is helpful, but not required. We are willing to train the right person.

## **Physical Requirements**

This job may require:

- Standing and walking for most of the shift
- Scooping hard ice cream repeatedly
- Lifting and carrying supplies
- Bending, reaching, cleaning, and restocking
- Working in a fast-paced environment during busy periods

## **Schedule**

Part-time positions available. Hours may vary based on business needs, availability, and performance.

Evening and weekend availability is strongly preferred.

## **Ideal Candidate**

The ideal candidate is someone who shows up on time, works hard without needing to be constantly reminded, treats customers well, keeps the shop clean, and takes pride in doing the job right.

This is a good position for someone who wants real work experience, enjoys working with people, and can be trusted to be dependable.

## **How to Apply**

Please complete our online application form. We are looking for thoughtful answers, not just quick yes/no responses. Tell us about your availability, work ethic, reliability, and why you would be a good fit for our team.